

WIFI Terms of Service

Balmoral Show 2026 (indoor & outdoor)

All Wi-Fi is provided by our contractor Connect Tech Services.

Applicable to All Events (Indoor & Outdoor)

Network services for this event are provided by our contracted supplier. By accessing or using any Wi-Fi or wired network provided on-site ("the Service"), you agree to the following Terms of Service.

1. Acceptance of Terms

- 1.1 Accessing or using the Service indicates that you have read, understood, and agree to be bound by these Terms of Service.
- 1.2 If you do not agree to these terms, you are not permitted to use the Service.

2. Service Availability

- 2.1 The Service is provided on an "as is" and "as available" basis. No guarantee is made regarding uninterrupted, secure, or error-free connectivity.
- 2.2 The event organisers and network provider reserve the right to modify, restrict, or discontinue the Service at any time without notice.

3. User Responsibilities

- 3.1 You are responsible for ensuring your device is compatible with the Service and for maintaining the security of your device.
- 3.2 You must not use the Service for any illegal, harmful, or unauthorized activities, including but not limited to:
 - Distributing malware, viruses, or malicious software
 - Attempting to access systems or data without authorization
 - Violating intellectual property rights

3.3 Device Support & Compatibility

The Service is designed primarily for modern, enterprise-grade devices.

- Non-enterprise, consumer-grade, or older devices may not function reliably, especially in high-density or high-usage environments.
- The network provider cannot offer support or troubleshooting for devices that are outdated, poorly maintained, or not designed for enterprise-level connectivity.
- Performance may vary significantly depending on device age, wireless standards supported, and overall hardware capability.

4. Security and Privacy

- 4.1 The Service operates as an open, public network and should be considered inherently insecure. No encryption or additional security measures are provided.
- 4.2 You are solely responsible for protecting your data, privacy, and devices while using the Service.
- 4.3 No active monitoring of user traffic is performed; however, basic network management may involve limited monitoring to ensure proper operation and security of the Service.

5. Wired Network Services

- 5.1 Wired network access may be available for certain users or event functions. Use of the wired network is subject to the same terms outlined in this document.
- 5.2 Users must ensure their devices are properly configured and free from malware or harmful software.
- 5.3 The organisers and network provider are not responsible for issues arising from use of the wired network, including but not limited to:
 - Data loss or corruption
 - Unauthorized access
 - Device malfunctions
- 5.4 Where available, wired connections are recommended for improved stability and security.

6. Limitation of Liability

- 6.1 The organisers, venue, and network provider shall not be liable for any damages, losses, or harm resulting from your use of the Service, including but not limited to:
 - Loss, theft, or corruption of data
 - Damage to devices
 - Unauthorized access to your device or information
- 6.2 Use of the Service is entirely at your own risk.

7. Indemnification

- 7.1 You agree to indemnify and hold harmless the organisers, venue, network provider, and their employees or affiliates from any claims, damages, or losses arising from your use of the Service or violation of these terms.

8. Changes to Terms

- 8.1 These Terms of Service may be updated or amended at any time. Continued use of the Service constitutes acceptance of any revised terms.

By using the Wi-Fi or wired network at this event, you acknowledge and accept these Terms of Service in full.